



Quality Policy

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ESTI is committed to providing consistently high-quality education and training through an effective Quality Management System that supports compliance, self-analysis and continuous quality improvement. To meet this commitment, we will:

- Maintain compliance with applicable legal, statutory, regulatory and quality assurance requirements.
- Operate and maintain a documented Quality Management System to support the planning, delivery, monitoring and review of education and training services.
- Monitor and review the effectiveness of the Quality Management System through self-assessment, performance review and quality monitoring activities.
- Assign responsibility for coordinating and monitoring quality assurance activities to designated personnel.
- Use evidence and feedback from students, faculty, staff and other stakeholders to inform decision-making and improve practice.
- Support participation in quality improvement by promoting shared responsibility for maintaining and improving quality.
- Review course provision, resources and supporting arrangements to ensure they remain appropriate, effective and fit for purpose.
- Monitor, review and update course content on a planned basis.
- Use findings from internal and external review to inform corrective action, improvement planning and continuous enhancement.
- Provide appropriate resources and oversight to support implementation of this policy and achievement of quality objectives.
- Communicate the quality management system and associated arrangements internally and, where relevant, externally.

Further Information

If you have any questions, please contact ESTI for further information and support