



Reasonable
Accommodation
for Access &
Participation

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Emergency Services Training Institute (ESTI) is committed to providing fair and equitable access to its courses.

Students who have additional support needs may request reasonable accommodation to help them access and participate in their course.

When can I request support?

You can tell ESTI about a support need:

- During application or enrolment
- Before your course starts
- At any stage during your course.

We encourage students to contact us as early as possible so that appropriate arrangements can be considered.

What happens when I request support?

ESTI will discuss your needs with you confidentially and consider any barriers that may affect your participation.

Reasonable accommodations are considered individually, taking account of your needs, the requirements of the course, health and safety, and the resources available.

Depending on your needs, reasonable accommodations may include:

- Seating or room layout adjustments
- Extended breaks
- Learning materials in an alternative format
- Use of appropriate assistive devices
- Adjustments to participation arrangements
- Other reasonable supports agreed with you.

During your course

Where an accommodation has been agreed, ESTI will make the necessary arrangements before the course begins where possible.

We may check with you during the course to make sure the arrangements remain appropriate and make reasonable adjustments where necessary.

Confidentiality

Information about your support needs and any reasonable accommodation provided will be treated confidentially.

Information will only be shared with relevant ESTI personnel where this is necessary to put the agreed support in place.

Course and assessment requirements

Reasonable accommodations are intended to support access and participation.

They cannot change or remove the essential requirements of a course or compromise required assessment standards.

How to request reasonable accommodation

If you require reasonable accommodation, please contact ESTI before your course where possible. We will discuss your requirements with you and determine what reasonable support can be provided.

Further Information

If you have any questions about reasonable accommodation or other assessment-related matters, please contact ESTI for further information and support.